

欢迎来到中国

A WELCOME GUIDE TO CHINA

- EXIT AND ENTRY POLICIES
- QUICK CUSTOMS CLEARANCE
- PASSPORT NEED-TO-KNOW



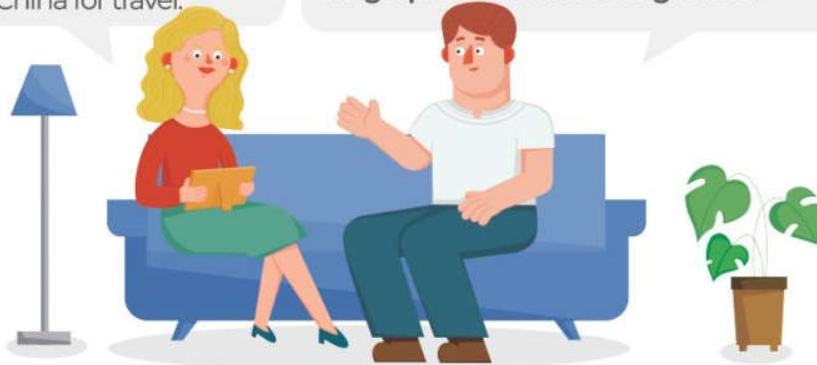
THE IMMIGRATION SERVICE CENTER OF
NATIONAL IMMIGRATION ADMINISTRATION, PRC

01

UNDERSTAND THE ENTRY AND EXIT POLICIES

I haven't seen grandpa and granny for a long time. I want to bring them to China for travel.

Great! We may ask grandpa and granny to **first understand the entry and exit policies and relevant laws and regulations. One has to keep his/her fingerprint when entering China.**



WARM TIPS

When entering China

You shall submit your passport or other international travel document and visa or other entry permit to the exit/entry border inspection authorities for examination, go through the prescribed formalities, and may enter upon examination and approval.

Foreigners aged 14 (inclusive) to 70 (inclusive) entering China shall have their fingerprints kept, but keeping of fingerprints may be waived for the following situations:

- 1 Those holding diplomatic passports or Chinese diplomatic and courtesy visas, except for national personnel with equivalent arrangements;
- 2 Those who are arranged to be exempt from keeping fingerprints based on bilateral agreements or reciprocal arrangements;
- 3 Foreign officials at or above the deputy ministerial level (inclusive) and their delegation members who are provided with convenience for handling entry procedures in a centralized manner in accordance with relevant regulations of the Ministry of Public Security of the People's Republic of China;
- 4 Those whose fingerprints are all missing or cannot be kept;
- 5 Those who are exempt from keeping fingerprints with the consent of the Ministry of Public Security of the People's Republic of China under special circumstances.

When exiting China

You shall submit your exit/entry documents including passport or other international travel document to the exit/entry border inspection authorities for examination, go through prescribed formalities, and may exit upon examination and approval. Please make sure to confirm your visa is valid.



WARM TIPS

China welcomes all friendly and kind-hearted friends to visit. According to the regulations of Articles 25 and 21 of the Exit and Entry Administration Law of the People's Republic of China, under any of the following circumstances, foreigners are not allowed to enter China:

- 1 Where one holds no valid exit/entry documents, or refuses or evades border inspection;
- 2 Where one was deported, or repatriated upon decision, and the No-Entry-into-China period has not expired;
- 3 Where one is suffering from serious mental disorders, infectious tuberculosis or other infectious diseases that may severely jeopardize the public health;
- 4 Where one may endanger China's national security or interests, or disrupt social and public order, or engage in other illegal or criminal activities;
- 5 Where one resorts to fraudulent acts in visa application or cannot guarantee expected expenditures during their stay in China;
- 6 Where one may engage in activities not conforming to the types of visa after entering China;
- 7 Other circumstances in which entry is not allowed in accordance with the Chinese laws or administrative regulations.



WARM TIPS

China has detailed exit and entry policies to facilitate orderly communication among friends from various countries. According to the regulations of Article 28 of the Exit and Entry Administration Law of the People's Republic of China, under any of the following circumstances, foreigners are not allowed to enter China:

- 1 Where those who are sentenced to criminal punishments, the execution of which has not been completed, or that are suspects or defendants in criminal cases, except those who are sentenced and transferred under relevant agreements between China and foreign countries;
- 2 Where those who are involved in unsettled civil cases and are not allowed to exit China upon decision of the people's courts;
- 3 Where those who are in arrears of paying off labor remuneration and therefore are not allowed to exit by decision of the relevant departments under the State Council or of the people's governments of provinces, autonomous regions or municipalities directly under the Central Government;
- 4 Other circumstances in which exit shall not be allowed in accordance with laws or administrative regulations.

02

QUICK AND CONVENIENT CUSTOMS CLEARANCE

Hello! I've brought my Dad and Mom with me on a trip to China. Here are our visas and passports.

All right. You **have been put on record and may directly use the rapid channel for customs clearance**. The two elderly need to go through the manual inspection channel.



WARM TIPS

For the entry and exit of foreigners residing in China, some ports in China have set up rapid channels. If you meet any of the following conditions, you can proceed with collection and filing for rapid customs clearance. After that, you can use the rapid channel for customs clearance:

- 1 Foreigners holding foreign passports and foreign permanent resident ID card;
- 2 Foreigners holding foreign electronic passports and with residence permits in China for at least 6 months;
- 3 Foreign crew members who are eligible for visa-exemption entry on regular international flights and have obtained visas for flight attendants, employment, or residence permits for over 1 year (inclusive).

* Whether foreigners may use rapid channels for customs clearance shall be subject to the final inspection by border inspection authorities.

03

CARRY PASSPORTS WITH YOU

Excuse me, we are going through a routine inspection. Please show me your passport.



All right. One moment please.



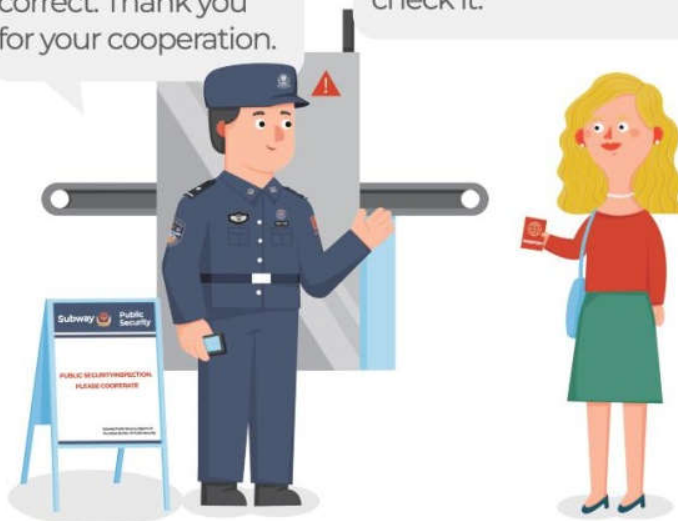
WARM TIPS

Article 38 of the Exit and Entry Administration Law of the People's Republic of China stipulates:

Foreigners having reached the age of 16 who stay or reside in China shall carry with them their passports or other international travel documents, or foreigners' stay or residence permits, and accept the inspection of public security organs.

Okay, everything is correct. Thank you for your cooperation.

Here is my passport. It bears my residence permit. Please check it.



04

RE-APPLY FOR PASSPORTS IF LOST

Mom! I can't find my passport! What should I do?

We look for it quickly. If it is lost, re-apply for it as soon as possible!



The process for reissuing a passport is as follows:

- 1 The person who loses the passport shall report in person the loss to the local police station and apply for a passport loss certificate from the exit/entry administration of public security organ (**The passport loss certificate is valid for one month**);
- 2 Apply for a new passport from the embassy or consulate of his own country in China;
- 3 After receiving the new passport, update the accommodation registration information at the local police station;
- 4 **Within 10 days**, bring the new passport and passport loss certificate to the exit/entry administration of public security organ in the place of his or her stay or residence to reapply for a visa or residence permit.

* A foreigner within China who fails to hold a valid passport or other international travel documents due to loss, damage, destruction, theft, or invalidity of his/her documents and cannot apply for re-issuance of them at his/her respective embassy or consulate in China shall submit proof of passport loss, or a note from his/her respective embassy or consulate in China, or present damaged or invalid documents and temporary ID documents used in place of passport; and apply to the entry and exit management department of the public security organ for the Foreigners' Exit-Entry Permit to exit China.

WARM TIPS

Article 23 of the Regulation of the People's Republic of China on Administration of the Entry and Exit of Foreigners stipulates:

A foreigner who does not hold a valid passport or other international travel documents due to loss, damage, destruction, theft, robbery or other reasons and cannot get the said passport or documents reissued by the relevant institution of his own country stationed in China may apply for exit formalities to the exit/entry administration of public security organ of the local people's government at or above the county level in the place of his or her stay or residence.

05

CHANGE PASSPORTS UPON EXPIRATION

My passport is about to expire, and I need to apply for a change **in advance**.



All right. Don't forget your relevant documents.



WARM TIPS

Before your passport expires, you shall consult with the embassy or consulate of your home country in advance about the time required to apply for extension or a change of your passport, to ensure that you will complete the formalities for passport extension or obtain a new passport before your visa or residence permit expires.

Procedures of changing a passport:

- 1** **Within 24 hours** after receiving a new passport, bring the new and old passports and reapply for accommodation registration at the local police station;
- 2** **Within 10 days** after obtaining a passport, handle matters relating to change of visa or residence permit at the exit/entry administration of public security organ in the place of residence;
- 3** **Within 24 hours** after obtaining a new visa or residence permit, update the accommodation registration at the local police station.



12367 服务平台
SERVICE HOTLINE



The **12367** Service Platform of the National Immigration Administration is a comprehensive service platform that uniformly accepts business consultations, opinions and suggestions and other service demands in immigration management field. It is an integrated "Customer Service Center" for China's immigration management facing the whole country and radiating globally.

The **12367** Platform fully utilizes Internet cloud deployment and artificial intelligence technology to fully connect with the existing consultation and complaint hotlines of national Border Inspection Authorities and local Public Security Entry-Exit Administration departments. It can be accessed by single phone number and can classify and accept immigration management service demands related to policy inquiries, opinions and suggestions, complaints and reports from Chinese and foreign personnel. It provides bilingual Chinese and English, "7×24" hours manual service.

Exit and Entry

China Immigration Service Hotline 12367	12367
National Customs Unified Service Hotline	12360

Life

Government Convenience Service Hotline	12345
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Communication

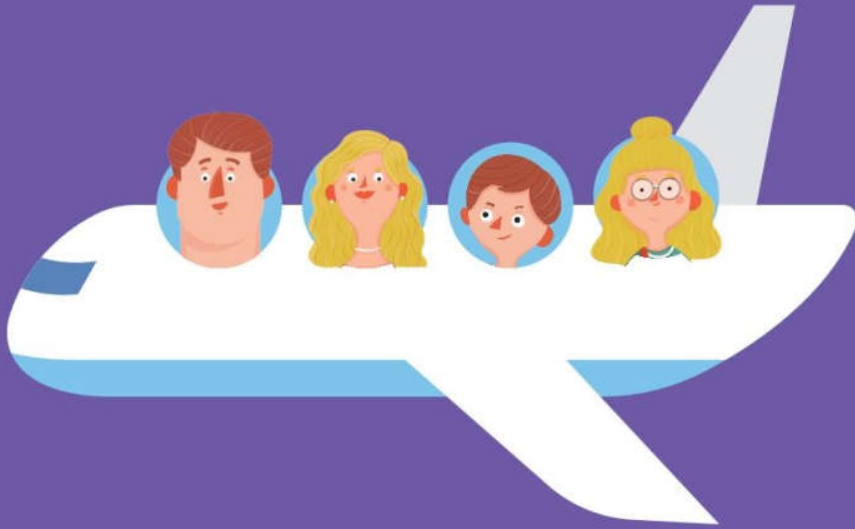
Telephone Number Inquiry Service Hotline	114
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Education

Sino-foreign Language Exchange and Cooperation Center	010-58595859
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Tax

State Administration of Taxation	12366
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immisupport_isc@nia.gov.cn

or

CHINA IMMIGRATION SERVICE HOTLINE 12367



Official Account
of Immigration
Administration



Electronic
Guidebook